Tovala Steam Oven with Tovala IQ™ User Manual

2nd Generation
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IMPORTANT SAFETY INSTRUCTIONS

When using your Electric Oven, basic safety precautions should always be observed, including the following:

1. Read all instructions.
2. Do not touch hot surfaces. Always use handles or knobs.
3. Close supervision is necessary when any appliance is used by or near children.
4. To protect against electric shock, do not immerse cord, plug or any parts of the oven in water or any other liquids.
5. Do not let cord hang over edge of table or counter, or touch hot surfaces.
6. Do not operate an appliance with a damaged cord or plug or after the appliance malfunctions or has been damage in any manner. Return the appliance to the nearest authorized service facility for examination, repair or adjustment.
7. The use of accessory attachments not recommended by the appliance manufacturer may cause hazard or injury.
8. Do not place on or near a hot gas or electric burner.
9. When operating the oven, keep at least four inches of free space on all sides of the oven to allow for adequate air circulation.
10. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning.
11. To disconnect, turn the control to OFF, then remove the plug. Always hold the plug, and never pull the cord.
12. Extreme caution must be used when moving a drip pan containing hot oil or other hot liquids.
13. Do not cover any part of the oven with metal foil. This may cause the oven to overheat.
14. Use extreme caution when removing the tray, racks or disposing of hot grease or other hot liquids.
15. Do not clean the inside of the oven with metal scouring pads. Pieces can break off the pad and touch electrical parts, creating a risk of electric shock.
16. Oversized foods or metal utensils must not be inserted in a toaster oven as they may create a fire or an electric shock.
17. A fire may occur if the oven is covered or touching flammable material, including the curtains, draperies, walls, and the like, when in operation. Do not store any item on top of the appliance when in operation.
18. Extreme cautions should be exercised when using cooking or baking containers constructed of anything other than metal or ovenproof glass.
19. Be sure that nothing touches the top or bottom elements of the oven.
20. Do not place any of the following materials in the oven: cardboard, plastic, paper or anything similar.
21. Do not store any materials other than the manufacturer’s recommended accessories in this oven when not in use.
22. Do not cover crumb tray or any part of the oven with metal foil. This will cause overheating of the oven.
23. Always wear protective, insulated oven gloves when inserting or removing items from the hot oven.
24. This appliance has a tempered, safety glass door. The glass is stronger than ordinary glass and more resistant to breakage. Tempered glass can still break around the edges. Avoid scratching the door surface or nicking the edges.
25. Do not use outdoors.
26. Do not use this appliance for other than its intended use.
27. Do not immerse the oven into water.
28. This oven is for household use only.

CORD SET INSTRUCTIONS

A short power-supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord.

Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use.

If a longer detachable power-supply cord or extension cord is used:

1. The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance;
2. The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally; and
3. The cord set or extension cord should be a grounding-type 3-wire cord.

SAVE THESE INSTRUCTIONS
Setting up your Tovala Oven

What’s in the box?

a. DRAIN TRAY
This slides into the front of your oven underneath the door. It collects any excess water when your oven cooks with steam. Check it and empty it periodically.

d. CRUMB TRAY
This slides into the very bottom of your oven’s interior and ensures easy cleaning.

c. STEAMER COVER
This covers your oven’s steamer, which produces the steam your oven uses to cook.

d. OVEN RACK
This goes inside your oven in the lowest rack position. Tovala Meals should always be cooked with the rack in the lowest position.

e. SHEET TRAY
Perfect for cooking anything you like. During use, it should sit directly on top of the oven rack. This is NOT needed for cooking Tovala Meals.

f. HOT PAD
Perfect for resting hot trays and pans on before serving.

g. MEASURING CUP
Use this to fill your oven’s water reservoir when your oven displays an “Add Water” message.

h. QUICK START GUIDE & RECIPE CARDS
Use the quick start guide to get your oven set up and connected to WiFi. Use the recipe cards to get started cooking from scratch with your oven.

Before first use of your oven, you need to know these important safeguards.

General usage safeguards
• Do not place paper, cardboard, plastic, or any other materials not suitable for an oven inside this appliance. Extreme caution should be used when using a container made from anything other than metal or glass.
• Your oven will become very hot during and after cooking. Do not touch hot surfaces. Use only the handles and buttons.
• Take care when opening your oven’s door, as cooking causes superheated steam to be released from your oven’s inner chamber.
• Do not put cooking utensils or cooking dishes on your opened oven door.
• Do not operate your oven with sealed or airtight containers inside.
• Do not place oversized foods, metal foil packages, or utensils in your oven, as they may cause a risk of fire or electric shock.
• Do not operate your oven if the power cord is damaged in any way. Email Tovala Customer Support at support@tovala.com or live chat with Customer Support at tovala.com.
• Do not let the power cord touch hot surrounding surfaces.
• Do not try and adjust or repair your oven yourself.

Cleaning safeguards
• Unplug your oven when not in use and before cleaning. For cleaning guidelines, see page 21.
• During cleaning, make sure your oven is cool before touching it or removing its parts.
• Make sure your oven is completely cooled before emptying the drain tray of water.

Water reservoir safeguards
• Only put cool, filtered water in the water reservoir. During regular use, do not put other liquids in the water reservoir.
• If your oven is leaking water, do not operate it. Email Tovala Customer Support at support@tovala.com or live chat with Customer Support at tovala.com.
How do I unpack and set up my Tovala Oven?

1. Remove packaging and silica packs from your oven and its accessories. Remove any plastic from the crumb tray found on the bottom of your oven's interior, then slide the crumb tray back into place. Always have the crumb tray inserted when using your oven.

   NOTE: Check your oven for any damage, such as cracked glass, damaged door gasket, broken hinges, etc. If there is any such damage, please email Tovala Customer Support at support@tovala.com or live chat with Customer Support at tovala.com.

2. Plug your oven directly into a dedicated GFCI outlet. Be sure that nothing else is plugged into that outlet. Do not plug your oven into an extension cord or power strip.

   NOTE: The electrical outlet should be a protected 15 AMP, 120 VAC, 60 hertz outlet. Your oven’s power cord is terminated by a 3-prong grounding plug. It needs to be plugged into a wall outlet that is properly installed and grounded.

3. Cover the steamer with the (c) steamer cover. The steamer is stainless steel and located inside your oven toward the back wall. The steamer cover should slide downward into place with the text “STEAMER” facing you.

   4. Open your oven door and slide the (d) oven rack into the lowest rack position. All Tovala Meals cook with the rack in this lowest position.

5. Slide the (a) drain tray into the front of your oven underneath your oven door. The drain tray collects any excess water when your oven cooks with steam. Always have the drain tray inserted when using your oven.

6. Place your oven on a level and sturdy surface. Be sure to leave at least 3 inches between the back and sides of your oven and any surface, and 6 inches between the top of your oven and any surface.

   NOTE: If your countertop has low heat resistance, please make sure to place a hot pad/trivet/insulated mat below your oven. Your oven’s exterior gets hot during use. Please take necessary precautions with children and pets.

7. Fill the measuring cup with 8 oz of cool, filtered water. Open the lid on the water reservoir and pour directly into it. Fill the water reservoir until the “Add Water” message disappears from your oven’s display.

   WARNING: Do not place or use your oven anywhere water may accidentally splash or come in contact with it. Do not place any items on top of your oven. A fire may occur if your oven is covered or touching flammable material, such as walls, cabinets, curtains, and the like, when in operation.
Connecting your Tovala Oven to WiFi

Your oven requires WiFi to scan, cook Tovala Meals, and communicate with the Tovala App. **To connect your oven to WiFi:**

- Download Tovala’s “Tovala” App for iPhone®, iPod touch®, and Android®. Find it by searching “Tovala” in the App Store® and Google Play®.
- Log into your Tovala account or create an account.
- Follow the app’s step-by-step oven setup instructions.

WiFi troubleshooting

**Having trouble connecting your oven to WiFi?** Check and try the following:

- **Make sure the WiFi network you're trying to connect to is working properly.** Connect your phone to the WiFi network you're trying to connect your oven to, then open up a webpage in your phone's web browser. If the webpage does not successfully load, there may be an issue with the WiFi network itself.
- **Make sure you selected your WiFi network and type in your WiFi network's password correctly.** Typos happen to the best of us!
- **Make sure the WiFi network you're trying to connect your oven to is 2.4 GHz, NOT 5 GHz.** Your oven cannot connect to 5 GHz networks and will not be available to connect to them in the app.
- **Don't see your WiFi network but pretty sure it's 2.4 GHz?** Some networks are hidden and won't automatically display in the app. In this case, carefully type in your WiFi network name and password to connect.
- **Your oven will display ☎️ on the Temp display screen when it is not connected to WiFi.**

Still having trouble connecting your oven to WiFi?

Go into the app or tovala.com to access our complete online help center and chat with Customer Support.

Complete these final cleaning, safety, and setup steps.

- **Make sure the drain tray is properly installed.** This means placing it securely into the empty slot in the bottom of your oven. Always have the drain tray inserted when using your oven.
- **Run your oven once, before cooking ANYTHING with it.** This is necessary to clean it before usage and ensure the best cooking possible.
  - Press Bake, set the Temperature to 450°F and Time for 20 minutes, then press Start. (Have questions about how to do this? See page 12 of the user manual.)
  - You may detect smoke or smell burning during this first cleaning. This is normal and not a sign of a faulty oven.

What can I do with the Tovala App?

**Set your Tovala Oven to use Automated Multi-Mode Cooking**

- Your oven can steam, bake, and broil separately and in cook cycles that switch between multiple of these cooking modes automatically.
- We utilize Automated Multi-Mode Cooking in our Toast and Reheat modes, when cooking Tovala Meals, and in Chef's Recipes (recipes found in the Tovala App you make from scratch). For more on Automated Multi-Mode Cooking, see page 17.

**Cook Tovala-paired Chef’s Recipes**

- When you want to cook from scratch, make a Chef’s Recipe. Use the app to follow our chef’s instructions and then cook these recipes perfectly without the guesswork.

**Order Tovala Meals**

- When you don't have time to cook, Tovala Meals are delivered to you. They're convenient, healthy, and delicious. We do the prep work so they cook with the scan of a barcode!
Cooking with your Tovala Oven

Oven Controls

You can set your oven from its control panel (pictured here). The control panel has 4 sections.

1. Select the Mode
2. Set a Temp
3. Set a Time (if not preheating)
4. Press Start

You can also set your oven from the Tovala App.

- Use Steam, Bake, and Broil modes separately.
- Or use them together for Automated Multi-Mode Cooking. See page 17.

Mode

SCAN

- Pressing this button activates your oven’s scanner. Your oven uses this to scan barcodes found on Tovala Meals, recipe cards, and more. Each unique barcode communicates a unique cook cycle to your oven, so it understands how to automatically switch between cooking modes (a sequence of steaming, baking, and/or broiling).

- **How do I scan a barcode?**
  - Press this button to activate your oven’s scanner. A red light will appear and indicate where to line up the barcode.
  - Hold the barcode you’re trying to scan steady approximately 3 to 4 inches below the scanner.
  - When your oven successfully scans, it will beep and display a cook time.

BAKE

- Pressing this button selects your oven’s Bake mode. This cooking mode uses convection baking, meaning the convection fan and top and bottom heat coils evenly circulate heat for baking.
- Keep in mind that convection baking tends to cook food faster than non-convection baking.

- **How do I preheat my oven?**
  - Set your desired Bake mode Temperature and press Start. The message “Preheat Estimate” will appear in the Time display and begin an estimated countdown to when the Temperature you’ve set will be reached. Your oven will send a notification and beep accordingly when the desired Temperature has been reached.
  - Once your oven reaches the desired Temperature, set a Time and press Start.
  - Your oven will hold the preheated Temperature for 10 minutes after the “preheat” is completed and then automatically shut off if you never set a Time or press Start.

- **How do I use my oven without preheating?**
  - Set a Time after setting a Temperature, then press Start.
BROIL
- Pressing this button selects your oven’s Broil mode, which can be set to “Hi” broil or “Lo” broil. This cooking mode uses radiant heat from your oven’s broiler to create browning on top of your food.
- Keep in mind that this Broil mode is powerful. When using Broil, do not leave your oven unattended.
- Do not use Broil mode with the oven rack in the highest rack position. Food should never touch the top heat coil, as it could burn easily.
- Your oven does NOT need to preheat when using Broil mode. Simply set to “Hi” or “Lo”, set Time, and press Start.

REHEAT
- Pressing this button selects your oven’s Reheat mode, a cook cycle of steaming, baking, and broiling calibrated to reheat food and return it to its original, freshly cooked glory.
- How long should I reheat my food?
  › See page 19 for reheating guidelines.

STEAM
- Pressing this button selects your oven’s Steam mode. This cooking mode combines steam with convection baking for dynamic wet heat that preserves the moisture in food or adds moisture back into already-cooked food.
- Your oven heats up the steamer (located inside your oven toward the back wall), then releases water from the water reservoir into the steamer to create steam.
- Make sure the water reservoir is filled with water before cooking with Steam mode. If there is not enough water in your oven to produce steam, it will let you know by displaying “Add Water” on the Temp display.
- How do I add water to my oven?
  › Fill the measuring cup with 8 oz of cool, filtered water. Open the lid on the water reservoir and pour directly into it. Fill the water reservoir until the “Add Water” message disappears from your oven’s display.

- How do I preheat my oven?
  › Set your desired Steam mode Temperature and press Start. The message “Preheat Estimate” will appear in the Time display and begin an estimated countdown to when the Temperature you’ve set will be reached. Your oven will send a notification and beep accordingly when the desired Temperature has been reached.
  › Once your oven reaches the desired Temperature, set a Time and press Start.
  › Your oven will hold the preheated Temperature for 10 minutes after the “preheat” is completed and then automatically shut off if you never set a Time or press Start.

- How do I use my oven without preheating?
  › Set a Time after setting a Temperature, then press Start.

TOAST
- Pressing this selects your oven’s Toast mode, a cook cycle of steaming, baking, and broiling calibrated to toast bread really well—whether it’s freshly baked, stale, or frozen.
- There are 5 Toast Levels to choose from, with 1 being a very light toast and 5 being a very dark toast.
- If you’d like, adjust the oven rack’s position in your oven to a higher level to adjust how your bread toasts.
- Which Toast Level should I use?
  › See page 18 for toasting guidelines.
Temp

- After selecting Steam or Bake mode, set the Temperature you’d like by adjusting up or down with the “+” and “-” buttons.
- Broil mode can only be set to “Hi” or “Lo”—rather than a specific temperature.
- Because Reheat mode is a cook cycle consisting of Steam, Bake, and Broil, you do not need to set a Temperature. You only need to set a Time.
- Select the Toast Level you’d like here. Level 1 is the lightest toast, while Level 5 is the darkest toast.
- This screen also displays messages, including:
  - **Temp**
  - **Time**
  - **START BUTTON**
  - **CANCEL/OFF BUTTON**

Time

- Finally, set the Time you’d like by adjusting up or down with the “+” and “-” buttons. The display will prompt you to “Set Time”.
- Pressing and holding the “+” and “-” buttons will cause the Temperature to jump up or down in higher increments.
- For safety reasons, Broil mode cannot be set for longer than 15 minutes.
- **Preheat Estimate message on display**
  - When you select a Temperature for Steam or Bake mode, a Preheat Estimate will display. Learn more about preheating on page 12.
  - This screen also displays messages, including:

Oven Rack Position

When setting your oven to cook, make sure your oven rack is placed in the LOWEST rack position with the curved edges facing down (see illustration). The crumb tray should also be inserted into the bottom of your oven’s interior, and the drain tray should be in place.

- If using other rack positions, please do so with caution. Make sure no food is touching the heating elements, as the food could burn easily.
- If you cook anything on the highest rack level, please be cautious and observant while cooking, as your food is very close to the top heat coil.
- Tovala Meals should always be cooked with the oven rack in the lowest rack position.

Start and Cancel/Off

**START BUTTON**

- Pressing this button starts cooking for all cooking modes.

**CANCEL/OFF BUTTON**

- Pressing this button cancels any selection or current cooking action your oven is performing and turns off your oven.
- If you hear your oven’s fan running after canceling cooking/turning off your oven, do not be alarmed. The fan will continue to run after cooking until your oven has sufficiently cooled.
Automated Multi-Mode Cooking

What is Automated Multi-Mode Cooking?

It's a sequence of any 3 Tovala cooking modes: Steam, Bake, and Broil. You can set your oven to use some or all of these modes in any order, for any time, and at any temperature (or Hi/Lo, in the case of Broil). Each mode can also be repeated as many times as you like within each cook cycle. Your oven will then automatically switch between the cooking modes you've selected in a cook cycle.

We utilize Automated Multi-Mode Cooking in our Toast and Reheat modes, when cooking Tovala Meals, and in Chef’s Recipes (recipes found in the Tovala App you make from scratch).

Why should I use Automated Multi-Mode Cooking?

With your oven, you can achieve the exceptional results that normally come from using multiple kitchen appliances. For example: a 3-step cook cycle of steaming, baking, and broiling will ensure a chicken breast is juicy and tender on the inside with a golden-brown exterior.

How do I set my oven to use Automated Multi-Mode Cooking?

To set your oven to use Automated Multi-Mode Cooking, create a cook cycle with the Tovala App's oven controls.

Toasting and Reheating Guidelines

How do I toast in my oven?

To toast: Press the Toast button, choose your desired Toast Level (1 being the lightest toast and 5 being the darkest), then press Start.

Toasting Guidelines

<table>
<thead>
<tr>
<th>LEVEL</th>
<th>TOAST DARKNESS</th>
<th>NOTES</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Light</td>
<td>Toasts thinner bread or mini bagels.</td>
</tr>
<tr>
<td>2</td>
<td>Golden Brown</td>
<td>Toasts bread of regular thickness or bagels.</td>
</tr>
<tr>
<td>3</td>
<td>Dark</td>
<td>Toasts thicker bread with more texture or gives a light toast to frozen bread.</td>
</tr>
<tr>
<td>4</td>
<td>Darker</td>
<td>Makes toasted sandwiches or gives a medium toast to frozen bread.</td>
</tr>
<tr>
<td>5</td>
<td>Very Dark</td>
<td>Gives a dark toast to frozen bread.</td>
</tr>
</tbody>
</table>

How do I reheat food in my oven?

To reheat food: Press the Reheat button, set how long you’d like to reheat your food, then press Start.

Recommended cookware: Only cookware marked “oven safe” can be safely used in your oven. Do not place paper, cardboard, plastic, or any other materials not suitable for an oven inside this appliance. Extreme caution should be used when using a container made from anything other than metal or glass.

Pro tip: When heating up messier foods like pastas and stews, reuse a clean aluminum tray from a Tovala Meal.

For other foods, use the included sheet tray. Cover it in aluminum foil for easy cleanup.
### Reheating Guidelines

<table>
<thead>
<tr>
<th>REHEAT TIME</th>
<th>FOOD</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00</td>
<td>Leftover Pizza</td>
</tr>
<tr>
<td>12:00</td>
<td>Leftover Pasta</td>
</tr>
<tr>
<td>11:00</td>
<td>Leftover Chicken Breast</td>
</tr>
<tr>
<td>8:00</td>
<td>Leftover Fish Filet</td>
</tr>
<tr>
<td>9:00</td>
<td>Leftover Potatoes</td>
</tr>
<tr>
<td>10:00</td>
<td>Leftover Mixed Veggies</td>
</tr>
<tr>
<td>13:00</td>
<td>Frozen Mixed Veggies</td>
</tr>
<tr>
<td>14:00</td>
<td>Frozen Broccoli</td>
</tr>
<tr>
<td>18:00</td>
<td>Frozen Fully Cooked Chicken Tenders</td>
</tr>
</tbody>
</table>

*Reheating times may vary by oven model, cookware, and portion size. These times are based on reheating food on your oven’s included black sheet tray while the tray is covered with aluminum foil.

### Chef’s Recipes

When you want to cook from scratch, make a Chef’s Recipe. Use the app to follow our chef’s instructions and then cook these recipes perfectly without the guesswork.

**What can I cook with Chef’s Recipes?**

An assortment of proteins, vegetables, full meals, kids’ meals, and more coming soon! Check your app frequently for new additions.

We’ve included *recipe cards* with your oven, so you can get a taste of what Chef’s Recipes have to offer. For our complete library of Chef’s Recipes, see the Tovala App.
Cleaning and maintaining your Tovala Oven

How do I keep my oven clean?

After every use, we recommend cleaning the interior of your oven.

- Wait until your oven interior has cooled completely and is safe to touch, unplug your oven, then wipe down the interior walls with a soft, damp cloth. Dampen the cloth with a solution of mild soap and water.
  › Running several cook cycles without cleaning your oven may result in permanent blemishes to the interior.
- DO NOT clean your oven with metal scouring pads. See cleaning instructions below for further details.

Before you start cleaning, make sure your oven is unplugged and cooled completely and safe to touch. Use the following instructions for more complete cleaning:

- **Cleaning the exterior**
  › The outside body of your oven can be cleaned with a soft, damp cloth. We recommend using a solution of mild soap and water to dampen the cloth.

- **Cleaning the door**
  › The inside and outside of the door can be cleaned with a soft, damp cloth. Dampen the cloth with a solution of mild soap and water.
  › DO NOT use harsh, abrasive cleaners or scrapers to clean the door’s glass, as this may lead to scratches or other damage.

- **Cleaning the crumb tray**
  › Remove the crumb tray and dispose of crumbs/food particles into the trash.
  › Then, wipe down the crumb tray with a soft, damp cloth. We recommend using a solution of mild soap and water to dampen.
  › When the crumb tray is completely dry, slide it into the bottom of your oven. Cooking performance could be altered if you cook without the crumb tray present.

- **Cleaning the control panel**
  › The control panel should be wiped down with a soft cloth lightly dampened with water. Wring out your cloth before wiping down to ensure the cloth is not excessively wet.

- **Cleaning the drain tray (which slides into the bottom of your oven)**
  › Empty the drain tray after every use of your oven. The drain tray can be cleaned with a soft, damp cloth. Dampen the cloth with a solution of mild soap and water.

Oven storage and water cleanliness

- If you are planning on not using your oven for more than 2 days, empty out your oven’s water reservoir and refill upon next use. This ensures the water you use in your oven is as fresh as possible.

- **How to empty your oven of water**
  1. Empty the drain tray (located in the front of your oven underneath the oven door) of any water, then replace the drain tray underneath your oven door.
  2. Then, hold the Steam button down for 5 seconds to DRAIN the water reservoir. The reservoir will drain automatically and beep when empty.
  › **NOTE:** The oven can take up to 15 minutes to drain.
  3. The reservoir is designed to drain into the drain tray underneath your oven door. Be sure to empty any water from the drain tray both BEFORE and AFTER draining.

4. **If the water reservoir is completely full, you may need to empty your drain tray multiple times to remove water.** Be prepared to remove it, dispose of water, and replace it multiple times as your oven empties.

Descaling your oven

- If you use your oven once a day or less, we recommend descaling your oven every 6 months. If you live in an area with hard water or use your oven more than twice a day, we recommend conducting this descaling procedure more frequently
  1. Make sure your oven is in a well-ventilated space, free from any overhanging cabinets or other nearby overhead obstructions. If needed, move it to a place that is unobstructed overhead.
  2. Empty the oven of water. (See above instructions.)
  3. Fill the water reservoir with 4 oz of filtered water and 4 oz of distilled white vinegar.
  4. Set your oven to the following cook cycle, using the Tovala App (Note: A strong vinegar smell will be present throughout this cycle.):
     › 5 minutes of Bake at 400°F
     › 25 minutes of Steam at 400°F
  5. Let your oven cool back down to room temperature.
  6. Fill the water reservoir with 8 oz of cold, filtered water with the included measuring cup.
  7. Wipe up any excess water in your oven with a soft cloth.
  8. Finally, run the same cook cycle as before:
     › 5 minutes of Bake at 400°F
     › 25 minutes of Steam at 400°F
9. Allow your oven to cool until it’s safe to touch, then wipe up excess water inside your oven with a soft cloth.

10. If any limescale is deposited into your oven’s interior or drain tray, gently wipe it away with a soft cloth dampened with vinegar.

**My oven’s light bulb is out. How do I change it?**

The oven light is on the right side of your oven. If your oven light has died, it can be replaced. Make sure your oven is off, unplugged, and cooled before removing the glass cover and replacing the light bulb. If you have any questions about replacement light bulbs, email Tovala Customer Support at support@tovala.com or live chat with Customer Support at tovala.com.

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**Warranty**

Tovala warrants the first consumer purchaser that this oven, when shipped in its original packaging and sold or distributed in the United States by Tovala or an authorized reseller, will be free from defective workmanship and materials under normal home use for 1 year from the date of the original purchase. Tovala agrees that it will either repair the defect or replace the defective oven with a new or refurbished equivalent oven at no charge to the purchaser. This limited warranty does not apply to any aesthetic items of the oven, nonfunctional accessories, or the light bulb. This limited warranty also does not apply to any oven with an oven exterior that has been damaged or defaced, and/or has been subjected to misuse, abnormal cleaning or handling, or has been altered/modified. To obtain warranty service, email Tovala Customer Support at support@tovala.com or live chat with Customer Support at tovala.com.

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**Contacting Tovala Customer Support**

**Have questions or confusion related to your oven?**

Email Tovala Customer Support at support@tovala.com or live chat with Customer Support at tovala.com